



Michigan City of Livonia Doubles Broadband Bandwidth with WOW! Internet

WOW! Extends Fiber-Based Internet Service to Support Growth of City's Broadband Needs

Livonia, Mich. – January 10, 2017 - WOW! Business, a division of WOW! Internet, Cable & Phone, a leading broadband and communications service provider, has partnered with the city of Livonia to offer WOW! Business fiber-optic connectivity to enhance access of information to its citizens.

WOW! began working with the city of Livonia in 2015 to install fiber with 100Mbps of dedicated Internet access (DIA) to Livonia's City Hall Complex, doubling the city's overall bandwidth from 100Mbps to 200Mbps. The move to WOW! is also allowing the city to lower operating costs, increase efficiency and lower the amount of resources previously required to manage the information services the city provides residents of Livonia.

"WOW!'s fiber-based Internet service is exactly what the city of Livonia needs to complete the reliability requirements of our expanding cloud-based service delivery strategy," said Dan Putman, Information Systems Director for Livonia. "Our citizens and city staff require immediate access to information and services via the web and WOW! Business is helping us achieve this as part of our diverse infrastructure."

Having high-quality and dependable broadband and communications service provider partners is critically important to any municipality. City IT and network infrastructures have to be highly reliable and capable of scaling in a cost-effective manner as their needs evolve and grow.

"Communities like Livonia rely heavily on public, educational and government access channels as a central means to keep citizens well informed," said Mike Lewis, WOW! Business Strategic Account Executive. "With WOW!'s faster, more reliable Internet service, the city is able to enhance access to information, workforce efficiency and overall quality of life for those depending on the city's network and information services."

Livonia is a key expansion area for WOW! as the company edges out its local hybrid fiber coax (HFC) broadband network to support the city itself, and more residents and businesses in the future.

WOW! currently offers most residents in the Livonia region with high-speed Internet, Ultra video, and voice services with plans to expand services to reach all residents in the area.

"Giving Livonia residents more choice when it comes to their cable and Internet provider is a top priority for us at WOW!," said Robert DiNardo, VP & General Manager at WOW!. "Our WOW! residential packages offer residents faster internet speeds and superior service that they can't get anywhere else."

To get information on WOW! business and residential offerings in Livonia, please visit wowway.com.

About WOW! Internet, Cable & Phone

WOW! is one of the nation's leading broadband providers, with a service area that passes over three million residential, business and wholesale consumers. WOW! provides service in 20 markets, primarily in the Midwest and Southeast, including Illinois, Michigan, Indiana, Ohio, Kansas, Maryland, Alabama, Tennessee, South Carolina, Florida and Georgia. With an expansive portfolio of advanced services including high-speed Internet services, cable TV, phone, business data, voice, and cloud services, the company is dedicated to provide outstanding customer service at affordable prices. Visit wowway.com or wowforbusiness.com for more information.

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