



WOW! Business Expands and Streamlines Service Delivery to Support Growth in 19 U.S. Markets

*60-Member Team at New Huntsville, Ala. Service Delivery Center Doubles to Meet
Rising Demand for SMB, Enterprise and Wholesale Communications Services*

HUNTSVILLE, Ala. – (August, 27, 2014) – [WOW! Business](#), a communications and cloud service provider, today announced it has expanded and streamlined service delivery to support increasing demand for SMB, enterprise and wholesale communications services in 19 U.S. markets. The regional cable operator’s 60-member service delivery team has doubled since this time last year and recently moved into a new WOW! Business national service delivery center in Huntsville, Alabama.

WOW! Business provides IP-based network, data, voice and cloud services for small and mid-sized business, enterprise, government and wholesale customers. The company owns and operates more than 42,000 miles of local fiber-optic and coaxial networks in the Southeast and Midwest, along with data centers that provide customers with scalable, low-latency access to national carrier backbones.

“Our SMB, enterprise and wholesale customers expect us to meet their fast-growing and constantly changing IT and network requirements quickly and efficiently,” said Brad Cheedle, senior vice president of WOW! Business. “With demand for our commercial services on the rise, particularly among enterprises, our expanded service delivery team and centralized national facility allow us to specialize and focus a dedicated group of people on the activation of customer service.”

Mike Harry, vice president of the WOW! operations support team, stated, “WOW! Business is all about making it easy for customers to do business with us, regardless if it’s for voice lines, Ethernet or even cloud computing. Our new national service delivery center and expanded team mean faster, more direct service provisioning managed across business lines by a single point of contact.”

WOW! Business continues to expand its presence in the Southeast and Midwest, this year alone rolling out new broadband data and voice services to businesses of all sizes in the Chicago, Detroit, Cleveland, Columbus, Evansville and Tampa metropolitan areas.

To learn more about WOW! Business SMB, enterprise and wholesale services please call 303-600-1871 or visit [WOW! Business](#).

About WOW!

WOW! Internet, Cable and Phone is one of the nation's leading providers of Internet access, phone and cable TV serving the residential, business and wholesale carrier communities in Illinois, Michigan, Indiana, Ohio, Kansas, South Dakota and the Southeast. WOW! Business provides services exclusively to the commercial sector with voice, VoIP, Internet and cloud services over its own network. The company is dedicated to delighting customers with friendly, quality service at affordable prices. WOW! is privately held and controlled by Avista Capital Partners. For more information, please visit [WOW! Business](#).

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