

Modem Compatibility List

As of April 1, 2014, WOW! will only support new-customer modems that are DOCSIS 2.0 or higher. Older DOCSIS 1.0 & 1.1 devices can no longer be registered in the WOW! network and support to these older versions will cease in the near future. If you wish to continue using a customer owned modem, you will need to purchase one that is DOCSIS 2.0 or higher. You can rent DOCSIS 2.0 or 3.0 modems from WOW! or purchase one from several retailers that sell modems.

Modems in End of Life status are modems that are no longer suitable for the WOW! network due to technical concerns, changes to our network and discontinued support by the manufacturer. DOCSIS 1.0 & DOCSIS 1.1 versions are considered to be End of Life modems on the WOW! network.

The list below is not inclusive of all modems available today or in the past. It does however represent the most common modem manufactures, model numbers and DOCSIS versions.

A WOW! Advanced Modem is required to receive WOW! Phone. Current monthly lease rates apply.

Manufacture	Model	Supported Modems		End of Life Modems	
		DOCSIS 3.0	DOCSIS 2.0	DOCSIS 1.1	DOCSIS 1.0
Ambit	60194E			1.1	1.0
	60678E		2.0		
	DDW2600		2.0		
	DDW2602		2.0		
Arris	CM450A		2.0		
	CM550A		2.0		
	CM820A	3.0			
	TG852G	3.0			
	TG862G	3.0			
	TM402G		2.0		
	TM402P		2.0		
	TM502A		2.0		
	TM502G		2.0		
	TM504G		2.0		
	TM508A		2.0		
	TM512A		2.0		
	TM602G		2.0		
	TM604G		2.0		
	TM608G		2.0		
	TM702G	3.0			
	TM722G	3.0			
	TM822G	3.0			
	TP402A		2.0		
	TP404A		2.0		
WBM750A	3.0				
WBM760A	3.0				
Arris Interactive	DG860A	3.0			
	DG860P2	3.0			

	DG950A	3.0			
	MG5225G	3.0			
	WTM652G		2.0		
Belkin	F5D5530-W			1.1	
Best Data	CMX300			1.1	1.0
	CMX300V2			1.1	
Broadcom	BCM933xx		2.0		
Broadxent	8601			1.1	
Cisco	DPC2100R1		2.0		
	DPC2325		2.0		
	DPC3000	3.0			
	DPC3008	3.0			
	DPC3010	3.0			
	DPC3825	3.0			
	DPC3939	3.0			
	DPQ2160		2.0		
	DPQ2202		2.0		
	DPQ2425		2.0		
	DPQ3212	3.0			
Com21	DP1110XB			1.1	1.0
D-Link	DCM-201			1.1	
	DCM-202		2.0		
	DCM-301	3.0			
Electroline Equipment	DHT-PS-NA-01			1.1	
Hitron Technologies	CGN2-RES	3.0			
	CGN-RES	3.0			
	BRG-3520			1.1	1.0
	BRG-35201		2.0		
Linksys	BEFCMU10			1.1	1.0
	BEFCMU10 ver. 2			1.1	1.0
<i>*Firmware Dependent</i>	BEFCMU10 ver. 3		2.0	1.1	
	BEFCMU10 ver. 4		2.0		
	CM100		2.0		
	WCG200		2.0		
Motorola	SB3100			1.1	
	SB3100OS			1.1	
	SB4100			1.1	
	SB4100OS			1.1	
	SB4101			1.1	
	SB4101OS			1.1	
	SB4200			1.1	
	SB4220			1.1	1.0
<i>*Hardware Dependent</i>	SB5100		2.0	1.1	
	SB5100E		2.0		
	SB5101		2.0		
	SB5101N		2.0		
	SB5101u		2.0		
	SB5102		2.0		

	SB5120		2.0		
	SB6120	3.0			
	SB6121	3.0			
	SB6141	3.0			
	SB6180	3.0			
	SBG6580	3.0			
	SBG900		2.0		
	SBG901		2.0		
	SBG940		2.0		
	SBG941		2.0		
	SBG1000			1.1	1.0
	SBV5120		2.0		
	SBV5220		2.0		
	SBV6220	3.0			
Netgear	CG3000D	3.0			
	CG3000DCR	3.0			
	CG814M			1.1	
	CG814CMR		2.0		
	CG814WG		2.0		
	CG814WG v2		2.0		
	CGD24G-100NAS		2.0		
	CGD24G-1CHNAS		2.0		
Rembrandt	REM-8100		2.0		
	REM-8200		2.0		
Scientific-Atlanta	DPC2100		2.0		
	DPC2100R2		2.0		
	DPC2203C			1.1	
	DPR2320		2.0		
	DPR2325		2.0		
	DPX100			1.1	1.0
	DPX110			1.1	1.0
	DPX2100		2.0		
	DPX2203		2.0		
SMCNetworks	SMC8004CM		2.0		
	SMC8014WG-CCR		2.0		
	SMCD3G-CCR	3.0			
	SMCD3GNV	3.0			
Technicolor	TC8305C	3.0			
Terayon	ECM715		2.0		
	TJ715		2.0		
	TJ715x		2.0		
	TJ716x		2.0		
Thomson	ACG905		2.0		
	DCM245			1.1	1.0
	DCM305			1.1	1.0
	DCM315		2.0		
	DCM325		2.0		
	DCM425		2.0		

	DCW615			1.1	
	DCW725		2.0		
	DHG535		2.0		
	DHG536		2.0		
	DHG546		2.0		
Toshiba	PCX1100			1.1	1.0
	PCX1100U			1.1	1.0
	PCX2000			1.1	1.0
	PCX2200			1.1	1.0
	PCX2500			1.1	1.1
	PCX2600		2.0	1.1	1.0
Ubee	60740EU		2.0		
	DDM3513	3.0			
	DVM3203B	3.0			
	DVW3201B	3.0			
	U10C019		2.0		
	U10C020		2.0		
	U10C035	3.0			
Zoom	5241		2.0		
ZoomTelephonics	5241		2.0		
	5341	3.0			
	5350	3.0			
	5352	3.0			
	5341J	3.0			
ZyXEL	964		2.0		