

# Business Services

## POLYCOM® VVX® 300 BUSINESS MEDIA PHONE

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### Data Sheet

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## INTRODUCTION

### **Powerful entry-level business media phones for today's cubicle workers handling a low to moderate volume of calls delivering crystal clear communications**

The Polycom® VVX® 300 is an expandable business media phone that delivers crystal clear communications, enhanced collaboration and personal productivity.



#### **Simplicity and ease of use**

The VVX 300 brings high-quality, cost-effective solutions to any environment through advanced unified communications (UC) features. The intuitive user interface of the VVX 300 makes usability and navigation easy and requires minimal training.

#### **Best-in-class deployment and administration**

The VVX 300 is easy to deploy and simple to manage. Using an enterprise-grade, Web-based configuration method via the WOW! Business CommPortal allows administrators to easily provision and maintain even a large number of phones throughout the entire organization.

#### **Customizable and expandable**

The VVX 300 comes ready for future expansion modules as your users' needs and business grows.

#### **Market-leading open standards interoperability**

Designed for enhanced interoperability, the VVX 300 leverages and complements the other existing IT investments in your business.

With the broadest call server interoperability in the industry, the Polycom VVX 300 entry-level business media phone can become the flexible and future-proof foundation for any organization's UC strategy.

## BENEFITS

- Improve productivity for cubicle workers and call center operators through an intuitive easy-to-use user interface
- Make more efficient and productive calls with the unparalleled voice clarity of Polycom® HD Voice™
- Reduce deployment and maintenance costs—the Polycom Zero Touch Provisioning and Web- based configuration tool makes the VVX 300 simple to deploy, easy to administer, upgrade, and maintain
- Leverage previous IT infrastructure investments—deploy VVX 300 business media phone on your existing network without needing to upgrade your call control platform
- Easily integrate with third- party Web-based UC and productivity applications for broad, standards-based, open APIs

## PRODUCT SPECIFICATIONS

### User interface features

- Backlit 8-level Grayscale graphical LCD (208 x 104) resolution
- Voicemail support
- Adjustable base height
- Unicode UTF-8 character support

### Audio features

- Polycom® Acoustic Clarity™ technology providing full-duplex conversations, acoustic echo cancellation and background noise suppression
  - Type 1 compliant (IEEE 1329 full duplex)
- Frequency response - 150 Hz - 7 kHz for handset, optional headset and hands-free speakerphone modes
- Codecs: G.711 (A-law and  $\mu$ -law)
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

### Headset and handset compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible (HAC) handset for magnetic coupling to hearing aids
- Compatible with commercially available TTY adapter equipment

### **Call handling features**

- 6 lines (programmable line keys)
- Busy Lamp Field (BLF)
- Flexible line appearance (1 or more line keys can be assigned for each line extension)
- Distinctive incoming call treatment/ call waiting
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local 3-way audio conferencing
- 1-touch speed dial, redial
- Remote missed call notification
- Do not disturb function
- Electronic hook switch capable
- Local configurable digit map/dial plan

### **Power**

- Built-in auto sensing IEEE 802.3af Power over Ethernet (Class 2)
- External Universal AC adapter (optional), 48VDC 0.3A

### **Approvals**

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KC
- UAE TRA
- Russia CU
- Brazil ANATEL
- Australia RCM
- RoHS Compliant

### **Safety**

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA (add)
- CITC4

### **Operating conditions**

- Temperature: 0 to 40°C (+32 to 104° F)
- Relative Humidity: 5% to 95%, noncondensing

### **Storage temperature**

- -40 to +70°C (-40 to +160°F)

### **Polycom® VVX 300 comes with:**

- VVX 300 console
- Handset with handset cord
- Network (LAN) Cable - CAT-5E
- Quick Start Guide
  - A ferrite clamp is included in the box - Open Source OFFER is included in the box

### **Size**

- 7.5 x 6 x 7 in (19 x 15 x 18 cm) (W x H x D)

## ADDITIONAL SUPPORT

Additional user guides and tutorials to assist you with your WOW! Business services can be found at [wowforbusiness.com/support](http://wowforbusiness.com/support).

Additional information specific to your Polycom phone can be found at [www.polycom.com](http://www.polycom.com).



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