

# Business Services

## POLYCOM® VVX® 400 BUSINESS MEDIA PHONE

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### Data Sheet

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## INTRODUCTION

### **A color midrange business media phone for today's office workers and call attendants delivering crystal clear communications**

The Polycom® VVX® 400 is an expandable color business media phone that delivers crystal clear communications, enhanced collaboration and personal productivity.



#### **Simplicity and ease of use**

The VVX 400 brings high-quality, cost-effective solutions to front-line staff handling a moderate volume of calls through advanced unified communications (UC) telephony features. The intuitive color user interface of the VVX 400 makes navigation easy and requires minimal training.

#### **Best-in-class deployment and administration**

The VVX 400 is easy to deploy and simple to manage. Using an enterprise-grade, Web-based configuration method via the WOW! Business CommPortal allows administrators to easily provision and maintain even a large number of phones throughout the entire organization.

#### **Customizable and expandable**

The VVX 400 comes ready for future expansion modules as your users' needs and business grows.

#### **Market-leading open standards interoperability**

Designed for enhanced interoperability, the VVX 400 leverages and complements the other existing IT investments in your business. With the broadest call server interoperability in the industry, the Polycom VVX 400 midrange business media phone can become the flexible and future-proof foundation for any organization's UC strategy.

## BENEFITS

- Improve productivity for office staff and knowledge workers via an intuitive larger, color display and easy-to-use line appearances
- Make more efficient and productive calls with the unparalleled voice clarity of Polycom<sup>®</sup> HD Voice<sup>™</sup>
- Leverage previous IT infrastructure investments—deploy VVX 400 business media phone on your existing network without needing to upgrade your call control platform

## PRODUCT SPECIFICATIONS

### User interface features

- Backlit 3.5 in color LCD (320 x 240) resolution
- Voicemail support
- Adjustable base height
- Single USB port (2.0 compliant) for media and storage applications
- Unicode UTF-8 character support

### Audio features

- Polycom® Acoustic Clarity™ technology. Providing full-duplex conversations, acoustic echo cancellation and background noise suppression
  - Type 1 compliant (IEEE 1329 full duplex)
- Frequency response – 150 Hz – 7 kHz for handset, optional headset and hands- free speakerphone modes
- Codecs: G.711 (A-law and  $\mu$ -law)
- Individual volume settings with visual feedback for each audio path
- Voice activity detection
- Comfort noise generation
- DTMF tone generation (RFC 2833 and in-band)
- Low-delay audio packet transmission
- Adaptive jitter buffers
- Packet loss concealment

### Headset and handset compatibility

- Dedicated RJ-9 headset port
- Hearing aid compatibility to ITU-T P.370 and TIA 504A standards
- Compliant with ADA Section 508 Subpart B 1194.23 (all)
- Hearing aid compatible handset for magnetic coupling to hearing aids
- Compatible with commercially available TTY adapter equipment

### **Call handling features**

- 12 lines (programmable line keys)
- Busy lamp field
- Flexible line appearance (1 or more line keys can be assigned for each line extension)
- Distinctive incoming call treatment/ call waiting
- Call timer and call waiting
- Call transfer, hold, divert (forward), pickup
- Called, calling, connected party information
- Local 3-way audio conferencing
- 1-touch speed dial, redial
- Remote missed call notification
- Do not disturb function
- Electronic hook switch capable

### **Approvals**

- FCC Part 15 (CFR 47) Class B
- ICES-003 Class B
- EN55022 Class B
- CISPR22 Class B
- VCCI Class B
- EN55024
- EN61000-3-2; EN61000-3-3
- NZ Telepermit
- Korea KC
- UAE TRA
- Russia CU
- Brazil ANATEL
- Australia RCM
- ROHS compliant

### **Safety**

- UL 60950-1
- CE Mark
- CAN/CSA C22.2 No. 60950-1
- EN 60950-1
- IEC 60950-1
- AS/NZS 60950-1
- ICASA
- CITC

### **Operating conditions**

- Temperature: 0 to 40°C (+32 to 104°F)
- Relative humidity: 5% to 95%, noncondensing

### **Storage temperature**

- -40 to +70°C (-40 to +160°F)

### **Polycom® VVX 400 comes with:**

- VVX 400 console
- Handset with handset cord
- Network (LAN) cable - CAT-5E
- Quick start guide
  - A ferrite clamp is included in the box - Open source OFFER is included in the box

### **Size**

- 7.5 x 6 x 7 in (19 x 15 x 18 cm) (W x H x D)

## ADDITIONAL SUPPORT

Additional user guides and tutorials to assist you with your WOW! Business services can be found at [wowforbusiness.com/support](http://wowforbusiness.com/support).

Additional information specific to your Polycom phone can be found at [www.polycom.com](http://www.polycom.com).



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