

## **IMPORTANT INFORMATION ABOUT THE AVAILABILITY OF ACCESSIBLE NAVIGATION DEVICES**

WOW! makes available in certain of its cable television systems equipment that helps our blind and visually impaired customers access our cable television services. We provide this notice to give you information about this equipment and how you can request it.

- **Availability of the WOW! Accessible Receiver**

In certain markets, our blind or visually impaired customers<sup>1</sup> can contact us to request a navigation device with on-screen text menus and guides for the display or selection of video programming that are audibly accessible in real time.

- **Accessibility and Compatibility Features**

The device offered by WOW! is manufactured by TiVo (the "WOW! Accessible Receiver"), and allows many functions used for the display or selection of video programming (like program selection, playback functions and volume controls) to be audibly accessed through on-screen text menus or guides. For more information about the accessibility features of the WOW! Accessible Receiver, please call us or click on the Accessibility link at the bottom of our home page.

- **How to Request a WOW! Accessible Receiver; Contact Information**

To request an WOW! Accessible Receiver, or if you have any general and specific questions about the availability of accessible equipment, please contact us at:

Residential: Illinois, Indiana, Michigan and Ohio 1-866-496-9669; Alabama, Florida, Georgia, Kansas, South Carolina and Tennessee 1-855-496-9929

and Business: Illinois, Indiana, Michigan and Ohio 1-888-969-4249; Alabama, Florida, Georgia, Kansas, South Carolina and Tennessee 1-855-796-9249

Effective: December 20, 2016

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<sup>1</sup> In some of our smaller systems, this equipment may not be available until December 2018. Please contact us for availability.